

DELIVERING SOLUTIONS ON TIME, ALL THE TIME

TVC develops innovative voice and SMS related applications for telecommunications companies, mobile phone operators, and a range of network users. We are dedicated to developing profitable partnerships that benefit our business partners, their customers, and ourselves. Understanding today's market imperatives, our approach is founded on fast, practical and creative responses, with the emphasis on user simplicity and cost effectiveness.

MARKETING OUT-DIAL SOLUTIONS -GETS YOUR MESSAGE OUT FAST

Have a marketing message to get out quickly or bad debt to chase? Instead of the run of mill SMS or traditional advert, try out-dials for a more personalized approach. To ensure no loss of calls from callers who missed the out-dials, an in-dial module that has the same out-dial content can be incorporated.

TVC can provide a turn-key IVR system or a hosted solution based on your requirement.

FEATURES AND BENEFITS

- Simultaneous out-dials to multiple numbers
- Customized and personalized voice message
- Web-based out-dial management campaign
- Define start/end date and time for campaign
- Define number of retries and intervals between retries
- Upload of call database in Excel format
- In-dial application for call backs
- SMS trigger for unsuccessful calls

SYSTEM ARCHITECTURE

Our systems and applications are developed by leveraging "best-of-breed" strategic partnerships with industry leaders using client-server open architecture for maximum compatibility and scalability.

- Client-Server architecture
- E1 ISDN support
- MS Windows Operating System and MS SQL Database



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